



ARC AUSTIN HILLS

MOUNT AUSTIN



欢迎您预订我们的民宿 Welcome to our homestay

我们很感谢您把我们的名宿当成自己家，
我们希望给予您更好的服务，尤其是那些
很照顾我们单位的租客，谢谢您

We really appreciate guest who will take care
of our place just like their own. We would be
happy to give better offers to our retuning
guest, especially those who take good care of
our place.

民宿守则

House Rules

1. Check-in is after 3:00 pm, our operating hour is from 9:00am to 10.30pm if you are not familiar with the place, it's better to check-in during this time as we can support you if anything arises
2. Check-out before 12:00 pm, check-out later than the provided time will incur in EXTRA PENALTY CHARGE as we need to get the room ready for the next guest
3. Unreturned key or access card or car tag after check out will result in an EXTRA PENALTY CHARGE, RM200
4. Quiet hour starts from 10pm. No disturbance to other neighbours.
5. Registration is a compulsory to our website. Without submission of Passport or IC, we have the right not to send you the check in process for checking in.
6. Our property is a smoke-free compound. Strictly no smoking inside our unit. There will be a RM 500 penalty if you smoke in the unit. You can smoke at the Balcony (if any), with the balcony glass door closed. Traces or smell of cigarette smell in the unit is deemed to be caught for smoking in the unit.
7. If you need early check in or late check out, please inform us in advance. If the unit is available for early check in, we will let you have an early check in FOC. However, there will be a late check
8. If you want to party in the unit, please inform us beforehand. Additional cost for Party RM500. For Parties without notification and when we find out, there will be a penalty of RM500 for no informing and a RM500 for additional cleaning
9. For our setup reference, please indicate the correct number of pax when you do the booking or edit in the platform and make the payment if rm25/pax. Else additional pax will be charge RM50/pax if we find out during your stay.
10. Pet is no allowed in all our High-rise unit, penalty and summon will be charged depend on management.
11. Guests are personally responsible for their personal belongings and safety. The Owner/Operator will not be responsible for any loss or damages caused towards their belongings or safety.
12. Guests are responsible for all the items in the Premise. If there is any damage or loss of items, it will be charged according to the price list.
13. We are NOT responsible for any leftover belongings, please double-check and make sure you don't leave anything behind when you check out
14. NO illegal activities in the unit, if we found out we will report to Police



1

去保安部登记，后向右转
Register at guard house and turn right



2

把车停在Block B，然后去信箱拿钥匙
Park your car at block B here and go collect key



3

前往信箱提取钥匙
Turn right and go to mail box area



4

向寻找信箱 B-15-21，密码客服会在当天给您
Find the mail box B-15-21, customer service will send u password soon

#14-18



#15-21

5

钥匙与门卡就在里面

Key and access card inside mail box



7

回到车上，把车驾入停车场
Park you car at parking lot



向右转 前往 Level 4 -185
Turn to right and go to Level 4 - 185



9

向右转 前往Level 4-185
Turn to right and go to Level 4-185



10

再向左转
Turn to the left again



11

Level 4-185



1

12

扫描卡后进入Lobby

Scan the access card and enter to lobby

13

先扫卡后点击15楼
Scan the card and click level 15





UNIT NUMBER: B-15-21

FACILITY FLOOR: 7TH FLOOR

PARKING LOT: LEVEL 4-185



14

走出电梯后向左转
Turn to left after leave the lift

NO ENTRY

Love
WILL LEAD
YOU HERE

13

B-15-21

A photograph of a bedroom with a bed covered in a checkered duvet and pillows. A large window with brown curtains is in the background, showing a view of a high-rise building. The text is overlaid on the image.

THANK YOU

Enjoy your holiday

CONTACT HOST:

607-283 0828 (CUSTOMER SERVICES)