

A modern outdoor courtyard featuring a dark grey pergola structure with horizontal slats. The ground is covered with artificial green grass. In the foreground, two dark metal chairs with woven seats are positioned on a circular concrete pad. The background shows a white wall with a vertical garden structure and various plants. A utility box is visible on the right side of the wall.

# BORA RESIDENCES



# 欢迎您预订我们的民宿 Welcome to our homestay

我们很感谢您把我们的名宿当成自己家，  
我们希望给予您更好的服务，尤其是那些  
很照顾我们单位的租客，谢谢您。

We really appreciate guest who will take care  
of our place just like their own. We would be  
happy to give better offers to our retuning  
guest, especially those who take good care of  
our place.

# 民宿守则

## House Rules

1. Check-in is after 3:00 pm, our operating hour is from 9:00am to 10.30pm if you are not familiar with the place, it's better to check-in during this time as we can support you if anything arises.
2. Check-out before 12:00 pm, check-out later than the provided time will incur in EXTRA PENALTY CHARGE as we need to get the room ready for the next guest.
3. Unreturned key or access card or car tag after check out will result in an EXTRA PENALTY CHARGE, RM200.
4. Quiet hour starts from 10pm. No disturbance to other neighbours.
5. Registration is a compulsory to our website. Without submission of Passport or IC, we have the right not to send you the check in process for checking in.
6. Our property is a smoke-free compound. Strictly no smoking inside our unit. There will be a RM 500 penalty if you smoke in the unit. You can smoke at the Balcony (if any), with the balcony glass door closed. Traces or smell of cigarette smell in the unit is deem to be caught for smoking in the unit.
7. If you need early check in or late check out, please inform us in advance. If the unit is available for early check in, we will let you have an early check in FOC. However, there will be a late check
8. If you want to party in the unit, please inform us beforehand. Additional cost for Party RM500. For Parties without notification and when we find out, there will be a penalty of RM500 for no informing and a RM500 for additional cleaning.
9. For our setup reference, please indicate the correct number of pax when you do the booking or edit in the platform and make the payment if rm25/pax. Else additional pax will be charge RM50/pax if we find out during your stay.
10. Pet is no allowed in all our High-rise unit, penalty and summon will be charged depend on management.
11. Guests are personally responsible for their personal belongings and safety. The Owner/Operator will not be responsible for any losses or damages caused towards their belongings or safety.
12. Guests are responsible for all the items in the Premise. If there is any damage or loss of items, it will be charged according to the price list.
13. We are NOT responsible for any leftover belongings, please double-check and make sure you don't leave anything behind when you check out.
14. NO illegal activities in the unit, if we found out we will report to Police.



1

去这家酒店的前台，填表格，要求拿Bora Residences的钥匙  
Go to front counter of this hotel, fill in form and request to take the key of Bora Residences



2

扫描卡，从左边入口进入  
Scan the card and enter from the left side



3

前往电梯间  
Go to lift lobby



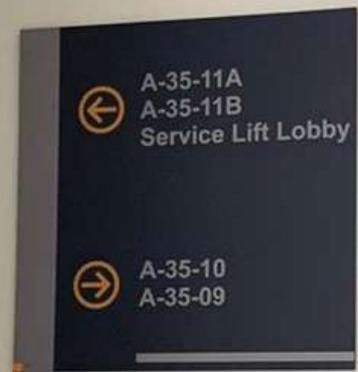
4

扫描卡进入  
Scan the card to enter



5

在电梯内再次扫描，点击35楼  
Scan the card in lift again, go to Level 35



6

看见此标识牌后向左走

Turn left after you see this signboard



7

单位就在右边

The unit is at right side



A-35-12A

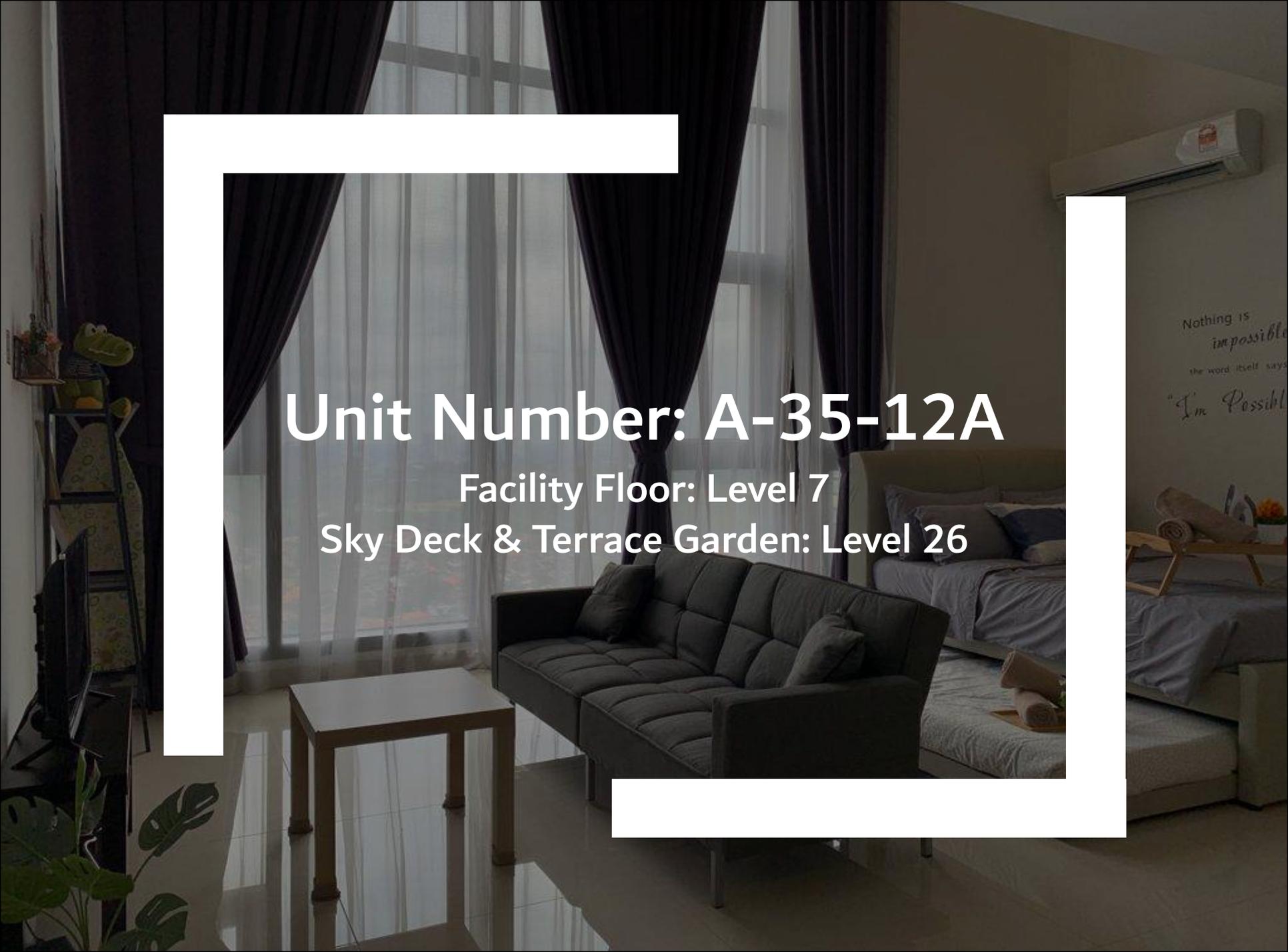
8

A-35-12A



9

扫描蓝卡进入  
Scan the blue token to enter



**Unit Number: A-35-12A**

**Facility Floor: Level 7**

**Sky Deck & Terrace Garden: Level 26**



10

如果发生此问题，无法关门

If there is problem with the door and cannot close



11

握住门把往下压  
Take hold of the door handle like the photo



12

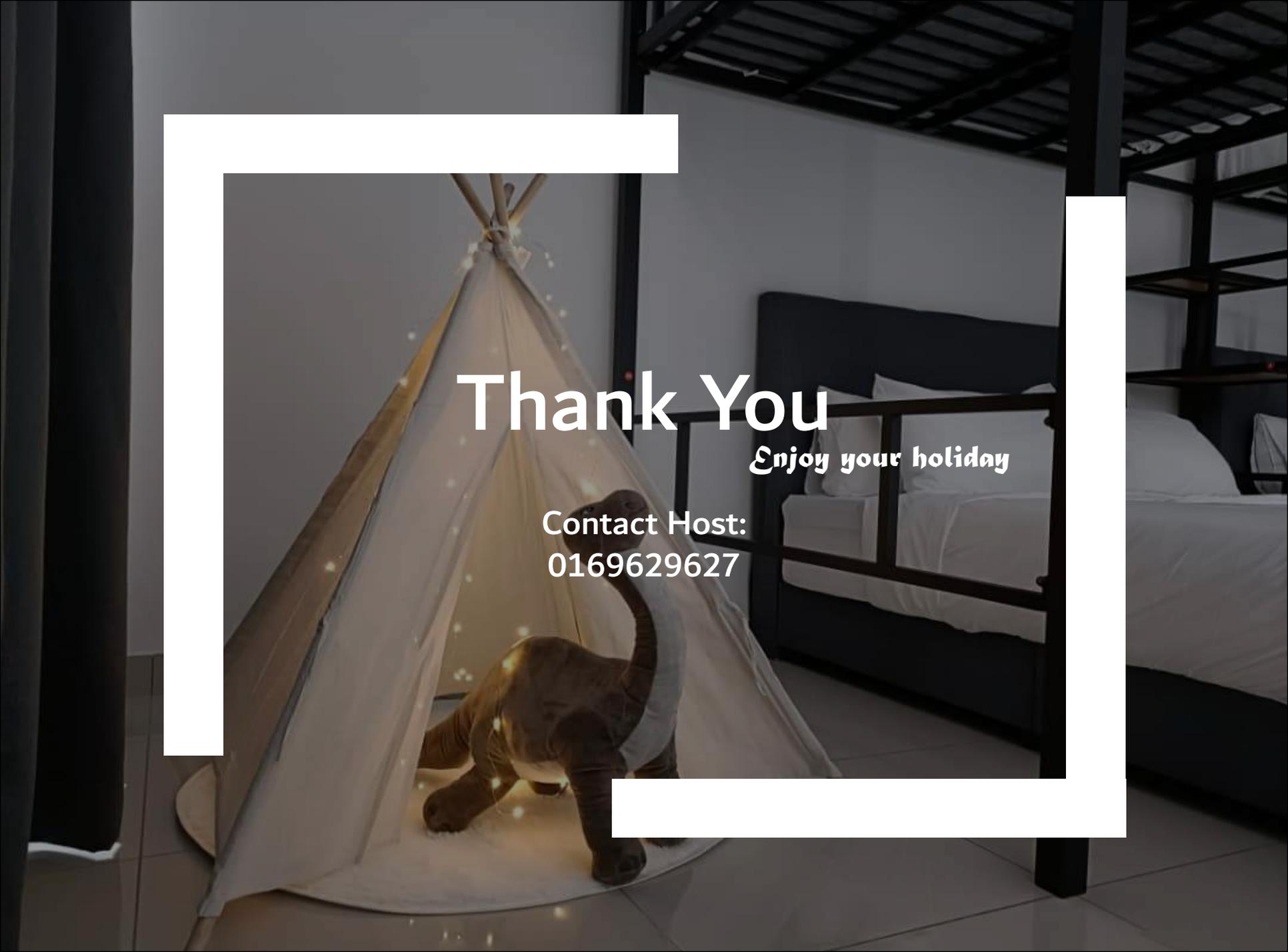
门锁就会恢复正常  
The lock will be back to normal



13

门可以好好关了

The door can be closed properly now



**Thank You**

*Enjoy your holiday*

Contact Host:  
0169629627