



Welcome

Make you feel like home

Homestay Management by Antlerzone

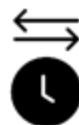


House Rules



Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



Guest Responsibility

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the price list.



Check-in Information

Check-in from 4:00 pm to 10:30 pm for assistance during your arrival.



Party Policy

Notify beforehand. RM500 fee + penalty for undisclosed parties.



Prohibition of Illegal Activities

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police.



Check-out Time

Check-out before 11:00am to avoid extra charges for room preparation.



Number of Guests

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



Guest Responsibility – Belongings

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



Quiet Hours

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



Restricted Fruits

Durians, mangosteens, and dragon fruits are not allowed inside the homestay.

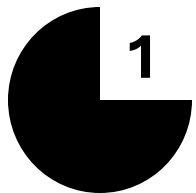


Desaru Utama Residence

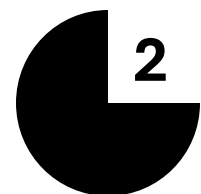
Unit Number : B-G-08

Facility Floor : Level G

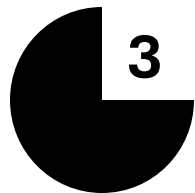
Parking Lot : Level G-59



- 跟着地图来到此入口，和保安登记
- Follow the map to this entrance and register with the security guard

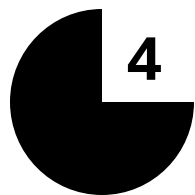


- 登记
- Registration

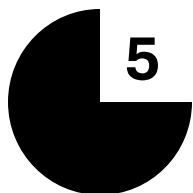


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- 直走
- Go straight

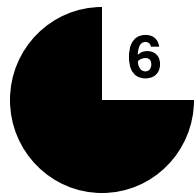


- 跟着黄色指标前往信箱处
- Follow the yellow signs to the mailbox

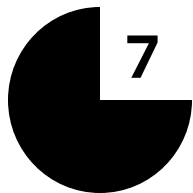


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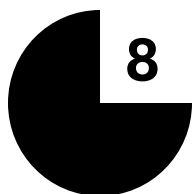
- 把车停在红圈处，跟着黄色圆圈前往信箱处
- Park your car at the red circle and follow the yellow circle to the mailbox



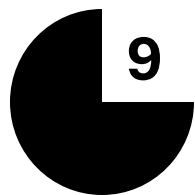
- 进来此信箱处拿钥匙
- Mailbox and get the key



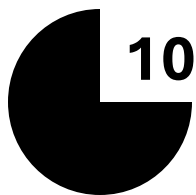
- 您的信箱 B-G-08，密码会由客服通过信息发送
- Find your mailbox B-G-08, the password will be sent by customer service via message.



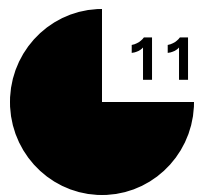
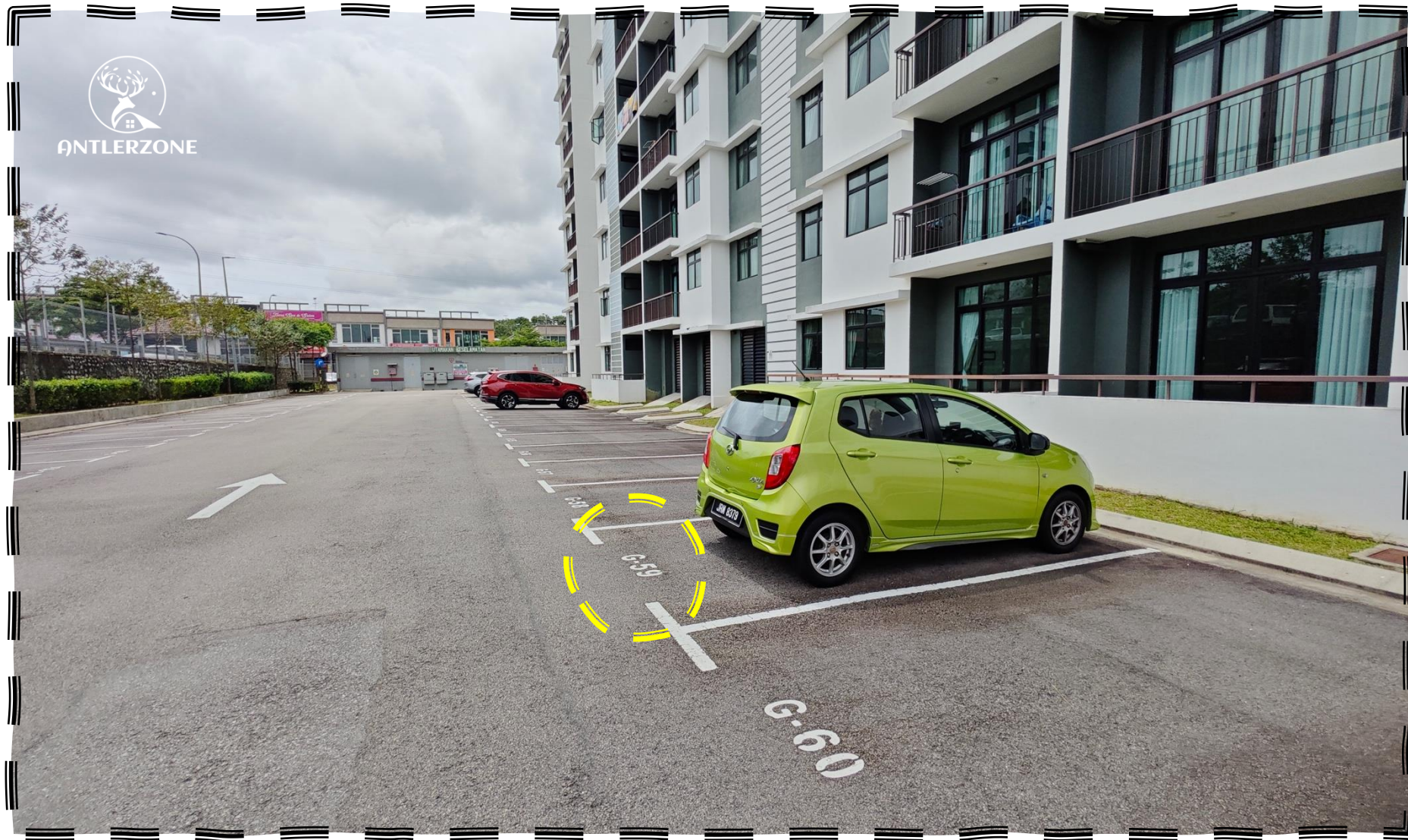
- 跟着指标去寻找您的停车位
- Follow the arrow to find your parking lot



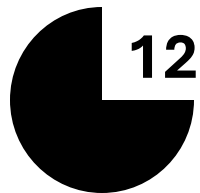
- 直走
- Go straight



- 您的停车位将在您的右侧
- Your parking lot will be on your right side

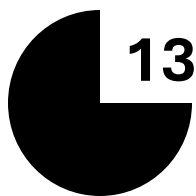


• Parking lot G-59



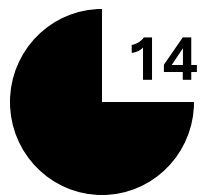
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- 停好车后，来到刚刚的block B lobby
- After parking, come to the block B lobby just now you reach

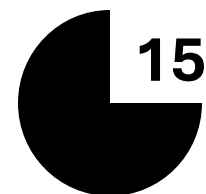


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- 使用门卡扫描
- Use the door card to scan

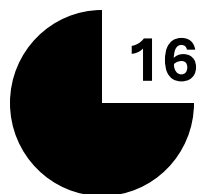
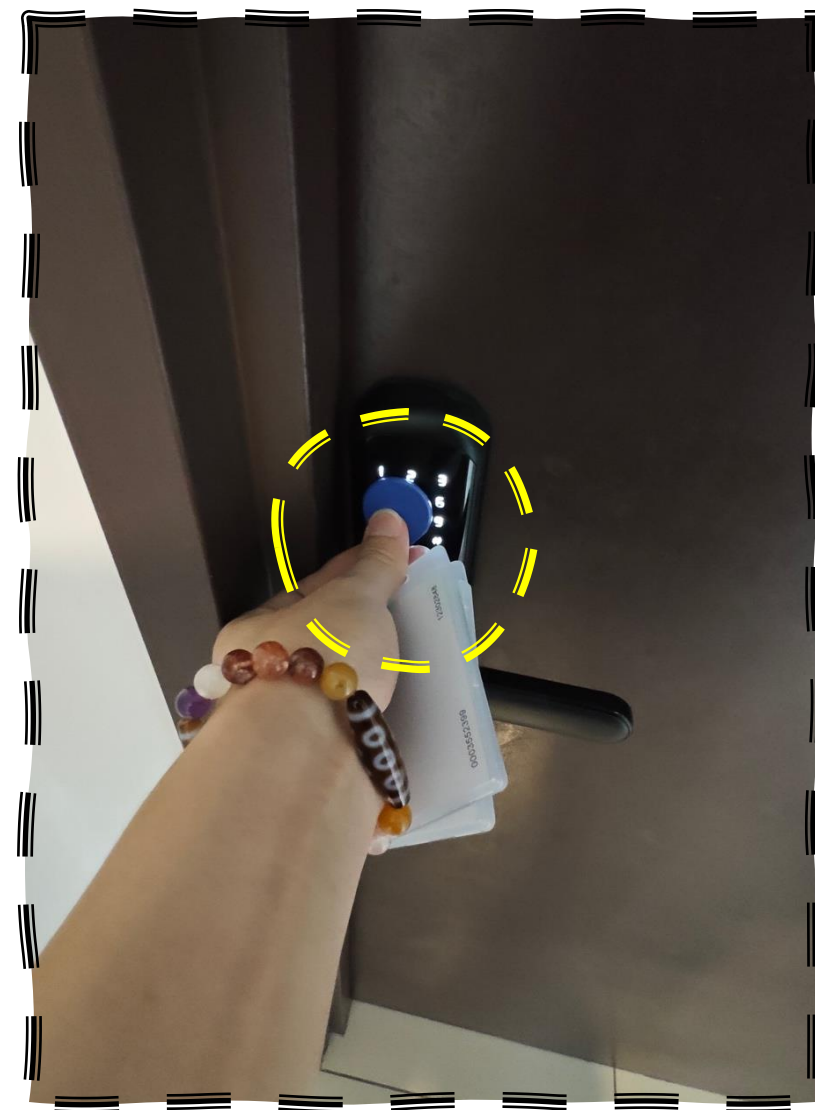
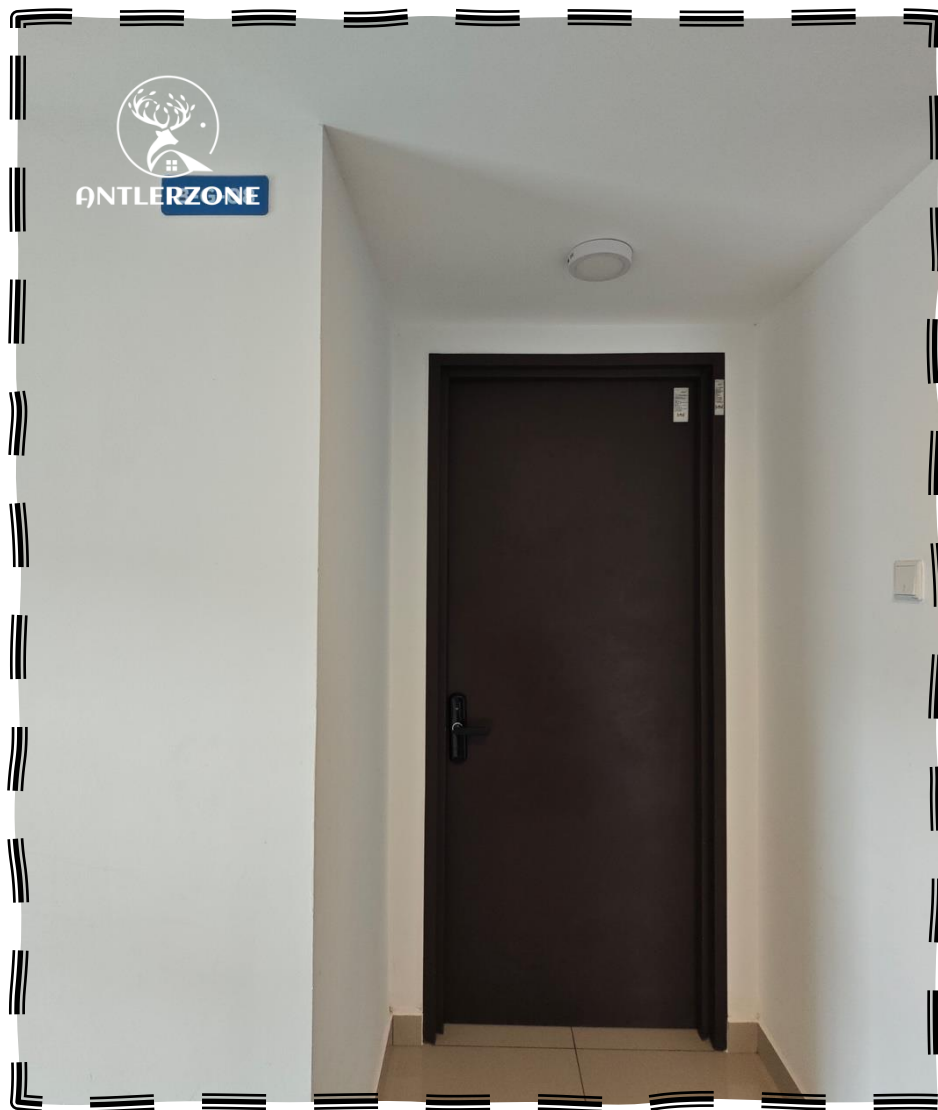


- 跟着箭头走到尾
- Follow the arrows go straight to the end



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- 您的单位就在您的右侧
- Your unit is on your right



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- B-G-08 就是您的单位，用钥匙解锁即可
- B-G-08 is your unit. Use the key unlock it

Thank you

诚心感谢您选择了我们的民宿,您的任何反馈将
是我们前进的动力

*We sincerely thank you for choosing our homestay. Any
feedback from you will be our driving force for
improvement.*



ANTLERZONE