

Arc Austin Hills
A-33-09
Mount Austin



欢迎您预订我们的民宿 Welcome to our homestay

我们很感谢您把我们的名宿当成自己家，
我们希望给予您更好的服务，尤其是那些
很照顾我们单位的租客，谢谢您

We really appreciate guest who will take care
of our place just like their own. We would be
happy to give better offers to our retuning
guest, especially those who take good care of
our place.

民宿守则

House Rules

1. Check-in is after 3:00 pm, our operating hour is from 9:00am to 10.30pm if you are not familiar with the place, it's better to check-in during this time as we can support you if anything arises
2. Check-out before 12:00 pm, check-out later than the provided time will incur in EXTRA PENALTY CHARGE as we need to get the room ready for the next guest
3. Unreturned key or access card or car tag after check out will result in an EXTRA PENALTY CHARGE, RM200
4. Quiet hour starts from 10pm. No disturbance to other neighbours.
5. Registration is a compulsory to our website. Without submission of Passport or IC, we have the right not to send you the check in process for checking in.
6. Our property is a smoke-free compound. Strictly no smoking inside our unit. There will be a RM 500 penalty if you smoke in the unit. You can smoke at the Balcony (if any), with the balcony glass door closed. Traces or smell of cigarette smell in the unit is deemed to be caught for smoking in the unit.
7. If you need early check in or late check out, please inform us in advance. If the unit is available for early check in, we will let you have an early check in FOC. However, there will be a late check out fees of RM50/hour
8. If you want to party in the unit, please inform us beforehand. Additional cost for Party RM500. For Parties without notification and when we find out, there will be a penalty of RM500 for no informing and a RM500 for additional cleaning
9. For our setup reference, please indicate the correct number of pax when you do the booking or edit in the platform and make the payment if rm25/pax. Else additional pax will be charge RM50/pax if we find out during your stay.
10. Pet is no allowed in all our High-rise unit, penalty and summon will be charged depend on management.
11. Guests are personally responsible for their personal belongings and safety. The Owner/Operator will not be responsible for any loss or damages caused towards their belongings or safety.
12. Guests are responsible for all the items in the Premise. If there is any damage or loss of items, it will be charged according to the price list.
13. We are NOT responsible for any leftover belongings, please double-check and make sure you don't leave anything behind when you check out
14. NO illegal activities in the unit, if we found out we will report to Police



1

从此入口进入，请与保安登记与记录 (A-33-09)
Entrance from here and make a register with security (A-33-09)



2

寻找Block A的大厅
Find Block A lobby



3

去信箱区
Go mailbox area



#33-09

4

寻找A-33-09信箱,输入客服给的密码

Find A-33-09 mailbox,password will given by customer service



5

进入大厅旁边的停车场

Parking Entrance is beside the lobby.



6

转右
Turn right



7

转右
Turn right



8

直走
Go straight



9

停车位G-150

Ur parking lot G-150



10

扫描你的卡 进入大厅
Scan your card here to get in the lobby



11

扫描你的卡, 按33楼
Scan your card here and press lvl 33



12

转右
Turn right



13

直走，你的单位会在你的左手边

Go straight, your unit will at your left hand side



14

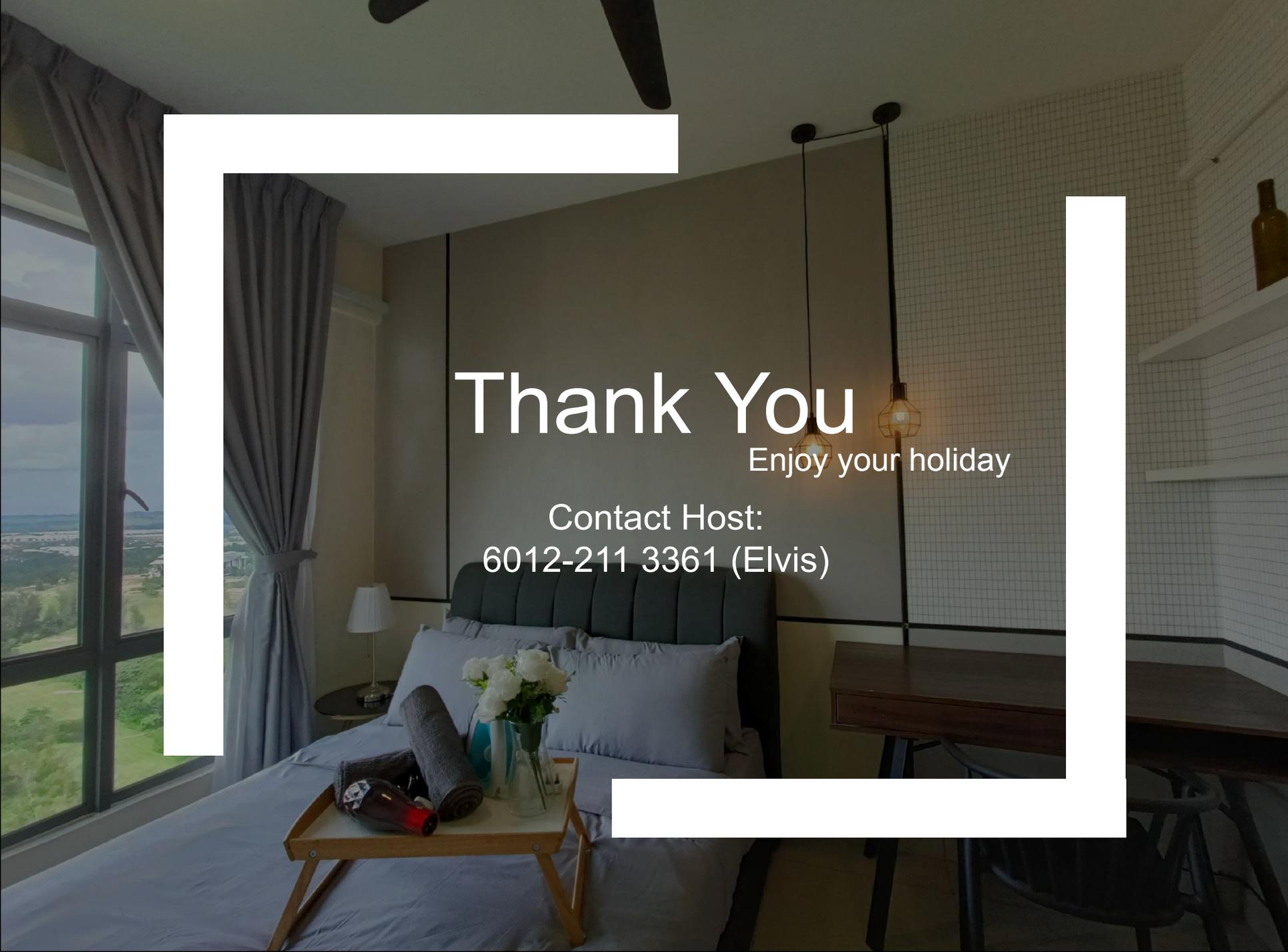
A-33-09

A bedroom with a large window, a bed, and a coffee table. The window is framed by grey curtains and offers a view of a green landscape with buildings in the distance. The bed has a dark headboard and white linens. A wooden coffee table with a vase of purple flowers sits on the bed. A ceiling fan and a light fixture are visible above the window.

Unit Number: A-33-09

Facility Floor: Level 7

Parking lot:G-150

A modern bedroom with a large window on the left side, offering a view of a green landscape. A bed with a dark headboard and light blue bedding is in the center. A wooden tray with a hair dryer, towels, and a vase of white flowers sits on the bed. To the right, there is a desk with a chair and a small shelf with a bottle. The room is lit by a ceiling fan and two pendant lights.

Thank You

Enjoy your holiday

Contact Host:
6012-211 3361 (Elvis)